



Patron: Her Excellency Ms Quentin Bryce AC, Governor of Qld

Premier Pak Relocation

Premier Pak has successfully relocated to the Southside. All work that was originally completed at Premier Pak, Virginia will now be completed at Eight Mile Plains. The type of work Premier Pak specializes in includes; Collation, Re-working, Mail Outs, Folding, Hand Assembly, Shrink Wrapping, Laminating and Heat Sealing. Premier Pak is a business service providing supported employment opportunities for people with disabilities. The business was established in 1991 and has grown each year since.

Tribute To The Multicap Ladies Auxiliary

The following speech was delivered by Noel Rendell at the 40th AGM in honour of the Ladies Auxiliary upon their retirement; for their work, dedication and commitment to Multicap over the previous 40 years.

This speech has not previously been published and we would like to take this opportunity to place this tribute on record.

"Thank you for the opportunity to pay tribute to the auxiliary as I have a great respect for that group and their achievements. The Auxiliary was formed officially four months after the inaugural meeting of the Association in March 1962; the reason on record being "the realization that a drive for funds must soon be undertaken."

Prior to July 1962, the Management Committee concentrated all effort on the struggle with Government for the recognition that persons having multiple disabilities were as entitled to education or training equally with other members of the community. The fundraising efforts of the newly formed Auxiliary were immediately successful. This suggested that other groups should be formed. So, before the Younger Set, the Young Contingent, and the Parents and Friends Group, the Auxiliary was already very active.

The two younger groups disbanded after 10 years' activity. The Parents and Friends disbanded after 20 years, having in its then recent past caused changes in the administration of the Association. Fortunately throughout this settling period, the Ladies Auxiliary continued its good works.

Fundraising by all groups was extremely important in the earlier years. Although there were differing emphases by each of the groups, some factors were common to all, eg working parties and supportive discussion during structured meetings and social occasions. Probably of equal, if not greater value, was that community service organizations,

interested individuals, commercial enterprises and Government observed that Multicap was an organization that demonstrated self-help first and before making a wider appeal. This observation encouraged them to join with the Association in its development efforts.

And this is where the Auxiliary excelled. Its interaction with the Epsilon Sigma Alpha Chapters, Soroptomists, Apex, Lions and Rotary and the Coolden Reception Lounge further increased the fundraising level. Ventures included craft, jumble, annual fair, dinner dances, Melbourne Cup functions, fashion parades, raffles, button days, antique fairs, City Mall and Spring Hill Fair. Surely, the Auxiliary must hold the record for its long term conducting of cent auctions.

The success of any support group depends on the dedication, commitment and application of its committee and members, and while there has been quite a fluctuation in member numbers, the various committees have been resolved in their purpose during the past 40 years.

During this 40 years, only 9 Presidents held office and each brought forward their own particular expertise. A number of persons would have fond memories of these ladies and their times. Mrs D Vaughan, who was also the instructor of the training program, served 2 years, Mrs M Soden - 1 year, Mrs D Foley - 1 year, Joan Olsen - 2 years, Betty Nicholls - 2 years, Doreen Oxlade - 5 years, Marie Ramsden - 1 year, Agnes Nicol - 15 years and Mary Rudken has served 11 years, in addition to other office bearing.

I don't believe that the Presidency became any easier, but it should be noted that Mary and Agnes served for 26 of the 40 years. Serving with the previously named have been a number of long term office bearers, some of whom have travelled long distances to attend functions and meetings. They have shown great loyalty and consistency. For example, Mrs Ethel Scott was the first Treasurer (1962) and remained on the Committee for 40 years.

Spouses, sons and daughters were also co-opted to the Auxiliary and John Nicol, Syd and Peter Redgrave and their printer and stationer Norm Scott would be a representative selection. We are aware of the difficulties presented from time to time. I also know of the fun times and the great enjoyment of good feelings while working together and sharing a common goal.

Mary Rudken has served the Association with distinction as a long-term President and as the Auxiliary Representative on the Board of Management. The whole Auxiliary can be proud of the assistance it has provided socially, its contribution to general funds and to specific projects. Congratulations and happy retirement. Well done Auxiliary."

Donations

Your donation, large or small, will help Multicap support people with multiple disabilities, their families and their carers.

Make a Donation

I would like to make a tax deductible donation

- Single Donation \$.....
 Regular Donation \$..... (will be debited each month)

Purchase Art Union Tickets

I would like to order the following ticket books and have a chance to win up to \$66,000 in prizes
 \$15 Book \$30 Book \$150 Book
 \$21 Book \$60 Book

Advance Order Tickets

I would like to enjoy the convenience of having my ticket order automatically sent each Art Union

- Advance Order \$..... (will be debited each Art Union)

Payment Method

So many easy ways to pay
 Direct Debit Cheque Money Order
 Visa Card Bankcard Mastercard

Direct Debit Details Payments will continue until cancelled in writing

Account Holder Name:
 Bank Name:
 BSB: First Payment: /..... /.....
 Account:
 Signature:

Credit Card Details Payments will continue until cancelled in writing

Card:
 Cardholder's Name:
 Expiry Date: /..... First Payment: /..... /.....
 Signature:

Your Contact Details

Name:
 Phone:
 Email:
 Address:

Return to Multicap PO Box 4013
 Eight Mile Plains, Qld 4113
 Fax 07 3341 3115



Ways you can help....

Art Union

Congratulations to the winner of Art Union 82, David Longland, who is pictured here receiving his prize.



Tickets in the current Art Union are selling now. For an investment of only \$3 a ticket, here is a chance to win a car and contribute to Multicap's important work.

TICKET HOTLINE: (07) 3340 9016

Carecards

Carecards are available at the Monte Lupo Pottery Shop at Eight Mile Plains. A visit to the shop will also give you the opportunity to view the wonderful Monte Lupo products. If you are unable to visit Monte Lupo you can obtain an order form by phoning 07 3340 9026 or emailing to fionah@multicap.asn.au.

Volunteering - Can You Help?

Multicap is looking to expand activities available to our day services clients by developing and running supported volunteering programs in work places. We are looking for organisations able to provide opportunities for our clients, supported by staff, to participate in work activities on a volunteer basis. If you and your organisation could offer this valued opportunity for a person with a disability we would love to hear from you. Please phone Eva Hallam, Day Services Manager, on 0417 728 953 or 3340 9020 for further information. We are also in need of volunteers who could support our clients with disabilities in these placements.

Bequests

Did you know that there are only a few simple steps to make a bequest to Multicap and leave a legacy towards the ongoing work of the Association?
 For further information on how you can help, please contact Sandra Williams on (07) 3340 9008.



CEO's Corner With Joanne Jessop

It is pleasing that our strategic planning process for Multicap has reached its first milestone. After consultation with families, clients, staff, external stakeholders and the Multicap Board we have agreed on seven key priorities that will guide our decision making over the next two years. We are focused on

Multicap's future and will be sharing our progress and seeking feedback from all our stakeholders on a regular basis.

One of our strategic priorities is ensuring that we are providing environments appropriate to our clients achieving their goals. Our Multicap Board have responded to the feedback from families and clients in North Brisbane and we are very fortunate to have purchased new premises in Aspley, an existing building on a large block of flat land opposite Marchant Park.

As you can imagine, this is an exciting time for our families, our clients and our staff. The 35 families who access the North Brisbane Day Services finally can move out of the warehouse and into a place of their own. The purchase has been funded through a loan from our bank, and we look forward to your support as we start raising funds to pay off the loan as quickly as possible. We will kick off our fundraising with the "Yell-Owt Festival" to be held as part of Disability Action Week on 21st July. You will find more details about the Festival elsewhere in this newsletter. We hope to see you all there.

"Life can only be understood backwards; but it must be lived forwards."

S Kierkegaard 1813-1855

Thank you

Multicap would like to say "thank you" to all the people who support our organisation in many different ways. Our special thanks go to Sean Tsao, Jill Arkadieff on behalf of staff at Bluescope Lysaght, Mark Vincent at Insight Plus, the Emmi Family, Gaming Community Benefit Fund, Ian Hamilton of Carroll Consulting, the Swales family in memory of Emma, Bentleys MRI and Kevin and Kay Seymour & the Big Gig for their recent and generous support and donations.

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Harley Park Sculptures

Monte Lupo has successfully installed seven life sized sculptures at Harley Park at Labrador on the Gold Coast. The sculptures are an interactive family unit in the beach environment, allowing the viewer to sit on and around the sculptures. The sculptures include Mum, Dad cooking the BBQ, Nana, and Granddad with the two kids and Spot the Dog. Gold Coast Councillor Molhoek purchased the sculptures in September 2006. Monte Lupo has since been working with the Gold Coast City Council Parks Department for the installation to occur. The Parks Department has been fantastic to work with, extremely accommodating and helpful, making the sculpture installation a success.



Monte Lupo Centre of Creative Arts

The Centre of Creative Arts Semester Two will begin in July 2007. The subjects being taught this semester include:

Sculpture

Sculpture is being taught by Clairy Lawrence who will be focusing on figurative sculpture and teaching the coil and slab method of handbuilding.

Drawing

Drawing will be continued this semester, however we will be teaching an Advanced and Beginners class. Isaac Patmore will be teaching Advanced Drawing and Cheryl Baker will be taking the Beginners class.

Printmaking

Printmaking will be taught by Isaac Patmore and Cheryl Baker. This unit will look at the stencil process, lino printing and printing on clay.

Self Development

Self Development will be guided by Clairy Lawrence. The learners will be able to explore the different medium taught in drawing, printmaking or sculpture.

Outdoor Furniture



The Gaming Community Benefit Fund has donated funds to purchase the two new outdoor tables and chairs in front of the Monte Lupo shop. The outdoor settings are for our employees who seek somewhere quiet to have lunch, as well as for our many customers. The tables have been appreciated by all the Monte Lupo employees and have provided a welcoming atmosphere for all the customers since being installed.

Sean Tsao, who very generously made a donation to Multicap of the money which had been given to him for his sixth birthday by his school classmates.



Finance Team Members

Multicap has some new faces in our finance area and we would like to introduce them to you.

Richard Russell

Richard is Multicap's Financial Controller. He is a Chartered Accountant and has responsibility for the finance and administration areas of our organisation.



Chris Nancarrow

Chris is our Revenue Officer and has responsibility for the accounts receivable functions including client accounts.



Kimberley Heppell

Kimberley looks after our accounts payable areas including paying our suppliers.



Tracey Rusit

Tracey is our new Payroll Supervisor. Multicap is bringing our payroll functions in house and Tracey will look after staff pays and superannuation. Tracey is taking over from Doreen Wilkinson who, after over 30 years with Multicap, will be retiring at the end of June.



DSQ – Disability Sector Quality System

Work has been progressing across Multicap in preparation for our audit to achieve certification of our services against the Qld Disability Service Standards. The Institute for Healthy Communities (IHCAC) have been engaged as our independent auditors, and we expect them to begin their site visits in August/September. There are ten standards that Multicap Services will be assessed against. They are:

- Service Access** - Each person with a disability seeking a service has access to the service on the basis of relative need and within available resources.
- Individual Needs** - Individual needs and personal goals are met in the least restrictive way possible and within available resources.
- Decision Making and Choice** - participation as fully as possible in decision making and choice of activities and events in daily life in relation to the services received.
- Privacy, Dignity and Confidentiality** -

Recognition of the right to privacy, dignity and confidentiality in all aspects of life.

- Participation and Integration** - Support and encouragement to participate and be included in the life of the community.
- Valued Status** - Providing opportunities to develop skills to participate in and achieve valued roles within the community.
- Complaints and Disputes** - A proactive approach to complaints and disputes management that safeguards service users/supports from retributive action when raising complaints.
- Service Management** - Effective corporate governance through sound and visible management systems and practices.
- Protection of Legal and Human Rights and Freedom from Abuse and Neglect** - Upholding the legal and human rights of each person with a disability and taking action to prevent and/or respond to allegations of abuse and neglect.
- Staff Recruitment, Employment and Development** - Recruitment, selection and development of paid and unpaid staff that ensures they have the relevant values, skills, knowledge and competencies to support service delivery to service users.

Back To Bass-icks!

Multicap has been very fortunate in having musician, Murray Gay, volunteer his time and skills each Tuesday by playing his double bass for clients in the Southside Day Service.



Murray has a unique style of improvising music that speaks to his audience and invites them to participate. He is able to capture the melody and rhythm of people's singing or instrumental playing and weave them through his own music. This makes his music an interactive, as well as an enjoyable, experience!

Murray also offered to help with producing Multicap's performing arts event, Yell-owt! His expertise and assistance with this project are very much appreciated.

Through volunteering his time and effort, Murray has had a considerable impact on clients and staff at Multicap. We wish to thank him for his contributions which have helped make Multicap a richer place.

New Board Committees

Under the leadership of Mr John McAuliffe, Chairman, two new committees have been set up to support the work of the Board. The Finance Committee, chaired by Multicap's Treasurer, Michael Sprenger, has Lawrence Gourluck, John McAuliffe, Anthony Oostenbroek and Richard Russell as members. The Marketing and Partnership Committee has Mr Mark Vincent, Mr Ian Hamilton, Ms Karen Murphy, Mrs Mary Mackinnon and Cathy Kay as members. We would like to thank the new members of these committees for generously using their time and expertise for the benefit of Multicap's clients.

Colin Marks Swimming at the Taiwan International Championships



Colin, a Premier Pak employee, will be travelling to Taiwan in June for the Downs Syndrome International Swimming Championships. Colin will be participating in the 100m Medley, 50m Freestyle, 50m Breaststroke and the 50m Butterfly. Seventeen people from Australia have been invited, with 6 of those coming from Queensland. Colin is a member of the Downs Syndrome Down Under Swimming Organisation.

Westside Celebrations

The Lady Mayoress, Mrs Lisa Newman was joined by over 50 people including Local Councillor Les Bryant, senior DSQ representatives, Multicap Chairman, staff and clients at a morning tea on Monday, 19 March 2007 to celebrate the growth of Multicap's services for people with multiple disabilities living in West Brisbane at our new Ellen Grove location.



Yell-owt! festival
Saturday 21 July 2007 ~ 10am to 2pm
Eight Mile Plains

Multicap is pleased to announce a Yell-owt! Festival, celebrating Disability Action Week.

A performance by our Music Therapy clients underpins Yell-owt!, a unique and special celebration of the amazing creativity, struggles, and life stories of people with disabilities. As well as other free performances there will be fete stalls, food, and family fun with lots of prizes to be won, rides and so much more.

If you would like to participate or donate items (under 10kg) please contact Maree Stenson, Services Development Officer on 3340 9018 by Friday, 6 July 2007.

Yell-owt! Festival is proudly supported by Disability Services Queensland, Brisbane Technology Park, and Brisbane Macgregor Lions Club.

Monsters, Mayhem and Moments in Between

Monte Lupo will be having an exhibition at Doggett Street Studio, 85 Doggett Street, Newstead on 15th June. The name of the show is Monsters, Mayhem and Moments in Between. The artists exhibiting are Brett Patzward, Booke Redenius, Saki Yamaoko, Elizabeth Duffy, Sean Davenport, Peter Hughes, Jarrod Wendt, Rachel Wright and Fiona Bell. The artists have been working on some amazing artwork for the show. Anyone is welcome to attend the exhibition from 6pm to 9pm on 15th June. The exhibition will be on display until Saturday 7th July. The opening hours of the gallery are Wednesday to Saturday 10am to 4pm.



Multicap Strategic Plan

We are pleased to advise that a brochure outlining Multicap's Strategic Plan 2007-2009 is now available. This plan is the result of an extensive consultation process including families, clients, staff, external stakeholders and the Multicap Board. Multicap is focused on the future, and our seven key priority areas spell FOCUSED. We will be holding family/stakeholder sessions to introduce the strategic priorities and associated projects, and then we have committed to quarterly consultation / feedback sessions to report on our progress. Our first family session was held in Mackay at the end of May, with the remaining regions planned for June.

Music Therapy Clinical Training

The Music Therapy program at Multicap has been providing clinical training to students from the University of Queensland. In 2007 we have been fortunate enough to have two Masters students, Rebecca Craner and Sarah Punch, assist us. Multicap would like to express our thanks to these students for their valuable contributions whilst completing their practicum placement.

Rebecca shares her experience:



"I am currently enrolled in my first semester of a Masters Degree of Music Therapy at the University of Queensland. As part of my clinical training I have spent ten days over 10 weeks observing and assisting in Music Therapy sessions at Multicap. This experience has furthered my understanding of the power of music.

Music is a universal modality. Regardless of strengths and weakness, disabilities and abilities we are all affected by the power of music.

Music Therapy at Multicap provides a means of communication and expression, and allows individuals to be themselves in a supportive environment. It has been a great opportunity for me to see the positive effects that Music Therapy (in and outside of sessions) brings to those at Multicap."

New Site for Northside Day Service

Multicap has recently purchased a new building for the Northside Day Service, located at 487 Ellison Road Aspley. We will be relocating to this site from the 12th June. Clients, staff and families are very excited at this prospect. Our new site will enhance opportunities for clients, whilst enabling us to develop new programs. We look forward to welcoming clients and families to our new home.



We would like to thank Dr Anderson, the previous owner of the Ellison Road property, for his generous donation of furniture.

New Employees in Business Services

The Multicap Business Services have successfully transitioned two Post School Options clients over to employment.

Jarrod Wendt started at Multicap in 2006 in the Centre of Creative Arts. Because of the training received in this program he was offered employment. Jarrod is now working towards his first exhibition in June.

Sam Weller was a Post School Options client in the Northside Day Service, and was part of a work experience program that accessed Premier Pak. The Premier Pak staff were able to observe Sam's enthusiasm for work and offered her full time employment. Sam has now transitioned over to the Southside along with other Premier Pak employees and is learning more art based work, as well as packaging based work.